2019 MARKET HIGHLIGHTS | United Kingdom CANADA



Over 6 million UK long-haul leisure travellers intend to visit Canada in the next two years.

2018 Performance





2018 Arrivals1

791,550 (13.3%)

2018 Average Trip Spend²

\$1,477

Key Insights

- Despite a slight decline in annual arrivals, the United Kingdom held the top spot as Destination Canada's largest long-haul market in 2018.1
- Over the first nine months of 2018, in spite of a 4% decline in total arrivals to Canada, United Kingdom holiday/leisure trips to Canada reached a five-year high of 292K visitors, up from 206K in 2013 and a previous peak of 274K in 2016.1
- Brexit concerns weighed on consumer confidence in the United Kingdom and acted as a drag on long-haul outbound travels for business trips and trips to visit friends and relatives.

2019 Forecast



Visitor Forecast²

795,510

 $(\uparrow 0.5\%)$



Spend Forecast (CAD)²

\$1.17 B

(12.1%)



Air Seat Capacity Growth3

↓2.3%



Local Currency vs. CAD4

↓4.4%

Market Insights

- While UK arrivals to Canada in 2018 peaked in the summer months, demand for travel to Canada was the highest between May and June among leisure travellers.^{1,5}
- Trying local food and drink, experiencing nature-based experiences, seeing historical or world heritage sites and exploring Indigenous culture are among the top activities UK leisure travellers want to experience while on holiday.5
- An increasing proportion of UK leisure travellers to Canada are booking organized group travel packages through a travel agent or tour operator (45%).5

Seasonal Demand^{1,5} 35% 30% 28% 30% 25% 2018 Actual Arrivals **Total Demand (%) 21**% 15% 10% 8% 10% 8% 5% 0 Mar-Apr Jul-Aug Sep-Oct Nov-Dec Jan-Feb May-Jun

- ¹ Statistics Canada, Frontier Counts, 2018.
- ² Destination Canada Research estimates, using Statistics Canada preliminary 2018 Q1-Q3 VTS. 2017 ITS Q4, Frontier Counts, National Tourism Indicators, Bank of Canada and visitor forecasts from Destination Canada 2019 Forecast.
- 3 IATA SRS Analyzer Data, March 2018.
- ⁴ Bank of Canada
- 5 Global Tourism Watch 2018.

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Market Potential⁵



Canada's target market

14,851,000



are definitely/very likely to visit Canada in the next 2 years

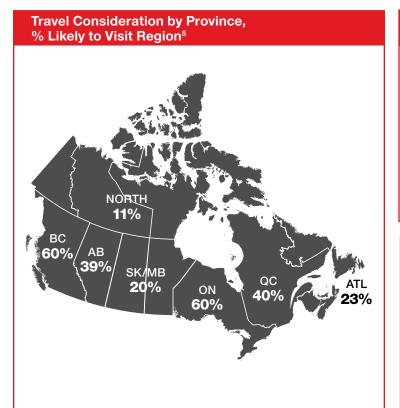


6,282,000

Canada's immediate potential

Top Drivers for UK Travellers to Any Destination⁵

- Is a place I would be proud to tell people I have visited
- Has great shopping
- Is a place that allows me to de-stress
- Offers adventures that everyone can enjoy
- Has people that are friendly and welcoming
- Has great dining and food experiences
- Is a great place for touring around to multiple destinations
- Its cities have a lot of great attractions to see and do
- Is a safe place to visit
- 10 Is a place that provides intellectually stimulating travel experiences



or Recent Trip to Canada⁵	
Used for either research <u>or</u> booking	62%
Used for both research and booking	34%
Used for research only	14%
Used for booking only	14%

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⁵ Global Tourism Watch 2018.